

Olivia Bennett

UX Designer

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PROFESSIONAL SUMMARY

UX designer with 5 years designing intuitive, accessible digital products from research through high-fidelity delivery. Grounds design decisions in user research and usability data, and partners closely with engineers to ship work that improves real product metrics.

DESIGN SKILLS

Design: User Research, Wireframing, Prototyping, Interaction Design, Design Systems

Tools: Figma, FigJam, Maze, Adobe XD

Methods: Usability Testing, Accessibility (WCAG), Information Architecture

EXPERIENCE

UX Designer

Apr 2021 – Present

Beacon Health Apps — Boston, MA

- Redesigned the patient-onboarding flow based on usability testing, increasing completion rate from 61% to 84%.
- Built and maintained a Figma design system adopted by 3 product squads, improving design-to-dev handoff speed by 30%.
- Ran 50+ moderated and unmoderated usability sessions, translating findings into a prioritized backlog of UX fixes.
- Improved accessibility to WCAG 2.1 AA across core flows, expanding usability for screen-reader users.

Junior UX/UI Designer

Jul 2019 – Mar 2021

Loop Digital Studio — Boston, MA

- Designed responsive web and mobile interfaces for 12+ client projects across e-commerce and SaaS.
- Created interactive prototypes that reduced stakeholder revision cycles by 40%.
- Conducted competitive audits and user interviews that shaped product requirements.

EDUCATION

B.F.A. in Graphic & Interaction Design

2019

Massachusetts College of Art and Design — Boston, MA

CERTIFICATIONS

- Nielsen Norman Group – UX Certification (2022)